Communications/IT Committee Heidie G. Hutchinson - Chair Status Report 1

The mission of Communication Committee is to ensure that accurate information is provided, in a timely fashion, to the various Treviso Bay information user groups using TB computer facilities, communications channels, and communication media.

During the past couple of months the Communication Committee has conducted an extensive analysis and evaluation of the components of the information technology currently used at Treviso Bay, as listed blow:

- I<u>BS POS System:</u> A network of computer software, hardware, communications lines and devices located at Treviso Bay's business centers (the Clubhouse and Villa Rilassare). This system is used for management and sales of food and beverage, goods, and services provided at the restaurants, Golf Shop, Tennis Shop, and Fitness Center at located at these TB business centers.
- 2. <u>TOPS Management System:</u> A fully web-based software solution for community association management, used by ICON management team at their office in the Clubhouse.
- 3. <u>WWW.trevisobayhoa.com</u>: The website created and maintained by ICON for use by Treviso Bay homeowners, Treviso Bay tenants, and the public.
- 4. <u>www.tpctrevisobay.com</u>: The website created and maintained by ICON for use by Treviso Bay Golf Club members and the public.
- 5. <u>Web Links and Apps:</u> A set of web accessed software and mobile device software used for golf, Tennis, restaurant reservations, and front gate access.
- 6. <u>Comcast at Treviso Bay:</u> Set of local area network, TV, and Internet communications lines and devices used by Treviso Bay management teams, homeowners, and residents.

The next task of this committee is to make recommendations on how to increase the reliability, security, availability, and users' satisfaction of Treviso Bay's IT facilities while reducing the cost of their operation.

Communications Committee Member List

Heidie G. Hutchinson - Chair Bernadette McQuade - Secretary Debbie Kelly Richard Ritter